

Duration Errors

Duration: Spots rejected for unacceptable durations are usually too short or too long.

- All spots must be plus or minus 3 frames of the target duration you have chosen in the pull-down box on the submit page.
- Spots that have durations outside this range will be rejected and will need to be corrected and then reuploaded.
- Generally, the best practice is to send the spot at ready-to-air length (no slate or black).

Expected Duration: Durations in a spot's metadata does not match the selected expected duration entered.

- This can be fixed by changing the duration in the pull-down menu and reuploading the spot.

Ready-to-Air (RTA), Spec A, Spec B: Accounts may be setup to submit spots that include slates and black before and after the spot. These spots will be adjusted for this during upload to account for the added slate and black times.

- This section only pertains to non-Lite users. Lite accounts should always send RTA files.
- These errors can be fixed by making sure the spot duration uploaded matches the account settings. Accounts set up for RTA cannot accept spots with slates and black. These spots must be uploaded to the correct 30/60/90 second duration.
- Spec A: Leading black frame count 30; Slate frame count 150; Post slate black frame count 60; Trailing black frame count 30
- Spec B: Leading black frame count 0; Slate frame count 150; Post slate black frame count 60; Trailing black frame count 0