Resetting Password

Comcast Technology Solutions makes it easy to update or change your profile information.

1. Navigate to https://cadbeta.addelivery.cts.comcast.net/cad/login

2. Under the credential submission area is a link for "FORGOT YOUR PASSWORD". When you click this, you will be prompted to enter your email address and confirm "Reset Password". AdDelivery will send you an automated email from noreply@comcast.com with a temporary password. This password will be good for 24 hours only.

3. If you do not see the email within five minutes, please check your spam folder and whitelist noreply@comcast.com.

4. If you are already in the system, and wish to proactively reset your password, follow the below instructions.

5. Within your account, in the upper right-hand corner are three small horizontal white lines, click, and then click "EDIT USER". Next, in the bottom right of the pop-up, is a gray box labeled "Change Password". You will then enter your old password, your new password, and repeat the new password for confirmation, then hit "SAVE".