COMCAST TECHNOLOGY SOLUTIONS

### **Receiver Portal – Search**

Go to <u>https://distribution.advertising.comcasttechnologysolutions.com/</u> and enter your credentials to login to the *Receiver Portal*; the Account name will be displayed in the upper-right corner below the Username

# COMCAST 🔊

# **Receiver Portal**

## RECEIVER PORTAL Searching for Content

#### Search Parameters

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- Searches MUST contain at least 3 characters
  - ALL searches are considered "partial" and can be found anywhere within the string of characters
  - Examples a search for **CDE** would return the following:
    - ABCDE12345
    - **CDE**12345AB
    - 12345AB**CDE**
  - "Wild Card" a percent sign (%) can be used if a character(s) are not known
  - Examples a search for CD%34 would return the following:
    - ABCDE12345
    - CDE12345AB
    - $\circ$  NOTE a "Wild Card" is NOT required at the Beginning or End of a string

#### Search Functions

- To Search
  - Enter any/all information in the Search Bar
  - Click SEARCH at the bottom of the Search Bar, or press the Enter key
    - NOTE search parameters will remain until "Reset" is clicked or another Category is selected
- To View Details
  - o Double-click a Spot/Promo marker from the Search List
  - $\circ$   $\,$  Click the Category icon or Back arrow in your browser to return to the Search Bar  $\,$
- To Download Content
  - $\circ$   $\,$   $\,$  From the Search List  $\,$ 
    - Click the Kebab (3-dot) icon in the far-right of the Spot/Promo marker
    - Select the file(s) you'd like to download
    - Click DOWNLOAD
  - From the Details view
    - Click the corresponding icon in the Downloads section



#### Spot/Promo Marker

View System Events Icon

🛕 View System Events

- To View, click the View System Events icon
  - Highlight an Event to view Event Properties
    - The properties will provide further details on rejections, errors, deliveries, etc.

View Related Deliveries Icon (if available)

Archive Icon – remove the spot from Searches

Archive

- To Archive
  - Click the Archive icon
  - Click CONTINUE
- To Unarchive
  - From the Search Bar, tick the "Include Archives" box
  - o Search for the Archived Spot/Promo marker
  - o View Details
  - Click the Unarchive icon

Retransmit Spot Icon - have the content Retransmitted to the Receiver

#### 📑 Retransmit Spot

- NOTE content is ONLY available for 90 days after Delivery!
  - $\circ$   $\;$  If "Expired", please contact the Provider as noted on the Traffic

Downloads







QT – a low-res, Quicktime proxy file suitable for emailing as an attachment



META – an XML of the marker details as defined by the Receiver Settings



QC - a detailed summary of the ORIGINAL file format



TRAFFIC – if available, Traffic documentation

#### Media Player

- 1. Click the Play button to view content
- 2. "Copy Spot Proxy" click the Kebab icon above the Media Player to create a LINK to the QT file

#### Thumbnails

- 1. Click on an image to view
  - a. Use the < > arrows to scroll
  - b. Click DOWNLOAD to save a JPG image
  - c. Click CC SAFE to see a 16:9 and 4:3 Title Safe parameter overlay
  - d. Click CLOSE to exit

