



Incorrect Frame Rate

FRAME RATE ERRORS INCLUDE:

Scan Type: Spots can have incompatible scan types for the selected frame rates. Choosing interlaced over progressive, depending on the frame rate, can cause the spot to be rejected.

HD Spots with 1920 x 1080 frame size:

- Spots with progressive scan types must be 23.98fps
- Spots with interlaced scan types must be 29.97fps with Top Field First selected

HD Spots with 1280 x 720 frame size:

- Progressive scan types of 23.98fps, 29.97fps and 59.94fps are accepted
- Interlaced scan types not accepted except for ProRes video spots (must be Top Field First)

SD Spots:

- Spots with progressive scan types must be 23.98fps
- Spots with interlaced scan types must be 29.97fps

Incorrect Frame Rate: Media uploaded has an incompatible frame rate.

- This issue can be fixed in your video editing program by adjusting the frame rate (fps) in basic video/export settings.

Variable Frame Rate: Spots with variable frame rates will be rejected.

- Double check your frame rate to make sure it is constant frame rate, as this meets the specifications outlined in the file specifications page.
- This can be changed in your export settings

TIPS:

- When exporting, always double check that the frame rate is set up drop frame. Sequence settings may not match output settings.
- Doublecheck that settings remain unchanged after export
- For more details, check out our [File Format Specifications](#)