

CTSuite for Advertisers

COMCAST AD PLATFORM *NEW USER INTERFACE*

- <https://distribution.advertising.comcasttechnologysolutions.com/cad/login>

AD PLATFORM ACCOUNT MANAGEMENT – ORDER REQUEST, BILLING, INVOICES, GENERAL

- Coverage 8a EST – 8p EST
- Orders_CAD@comcast.com (email to place an order – see below for order priority)
- Manager: Kim Smyth / Kim_Smyth@comcast.com

ORDER PRIORITY – PLEASE INDICATE WHEN PLACING AN ORDER, **PRICE WILL VARY.**

- Rush Orders: 2 Hour (HD) or 4 Hour
- Standard Order: Next Business Day (will be complete within 12hrs)

AD PLATFORM COORDINATORS – ORDER PROCESSING

- Coverage 10a EST – 3a EST
- Orders_CAD@comcast.com

AD PLATFORM TECHNICAL SUPPORT – SPOT UPLOAD ISSUES, ASPERA, FTP

- Coverage 8a EST – 5a EST
- 855-858-1942 or 303-712-3335
- AdDelivery_Support@comcast.com
- Manager: Brekka Kidd / Brekka_Kidd@comcast.com

ONLINE SUPPORT PORTAL

- <https://support.comcasttechnologysolutions.com/>